



HEADQUARTERS
CIVIL AIR PATROL TEXAS WING
UNITED STATES AIR FORCE AUXILIARY
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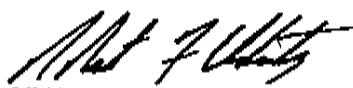
21 March 2005

MEMORANDUM FOR ALL MEMBERS

FROM: Texas Wing/CC

SUBJECT: Utilization of the Chain-of Command (#22)

1. As with any military style organization the chain of command is implemented to solve problems or concerns at the lowest possible level. This prevents higher headquarters from having to deal with situations that could be resolved within the squadron, group or wing.
2. All cadets and seniors need to follow the chain of command if they have questions, concerns or problems. I would also ask all unit commanders to encourage parents to address any concerns they might have to you. If the question or problem cannot be resolved at the squadron level, then ask the applicable staff at the group level. If the question or problem still isn't resolved then the group staff member will seek out the information from members on wing staff. This process will continue until the problem or question is resolved.
3. Using the chain of command helps the various levels of staff serve members better. Questions and problems are resolved sooner allowing staff at every echelon to help members to the fullest extent possible. Utilizing the chain of command allows group and wing staff the time to develop new and innovative programs and activities related to success of our organization. Your use of this process helps Texas Wing continue to be the best wing in Civil Air Patrol.


ROBERT F. ELDRIDGE, Col, CAP
Commander